

Site regulations: General conditions

1. Admission conditions

To enter, pitch and stay on a campsite you must have permission from the manager or his representative. The manager's role is to ensure the upkeep and smooth running of the campsite and to ensure that the campsite regulations are respected. Your decision to stay on the campsite implies your acceptance of these regulations and your agreement to comply with them. It is forbidden to take up residence on the campsite.

Reception is open from 8:30 am to 12:30 pm and from 2:00 pm to 8:00 pm in low season and from 8:30 am to 8:00 pm in high season.

The entrance gate is closed at 11:00pm every night and access to the campsite is forbidden from 11:00 pm till 6:00am by car.

Magnetic key for the gate.

External carpark available 24/24

2. Police formalities

Minors who are not travelling with their parents are not allowed to stay in our campsite.

According to Article R. 611-35 of the code of entry and residence of foreign nationals and right of asylum, the manager must ensure that foreign clients complete and sign a registration form on arrival. The registration form must include:

Surname and first names; Date and place of birth Nationality Home address Children under 15 years old may be registered on their parents' form.

3. Installation

The tent or caravan and all equipment must be installed on the pitch indicated by the campsite owner or his representative.

4. Departure procedure

Campers are to inform the reception office of their departure the day before. Campers who intend on leaving before the reception opens must pay for their stay the day before.

5. Noise and silence

Campers are to avoid talking loudly and making any noise which may disturb their neighbours. Sound devices must be adjusted accordingly. Car doors and boots must be closed as quietly as possible. Silence is to be maintained: From 23:00 PM to 7.00 AM

6. Visitors

Following authorization from the campsite management, visitors may enter the campsite under the responsibility of the campers who invited them. The client may receive the visitor(s) in the reception office.

Visitors may use the campsite installations and facilities. However, the use of these facilities may be subject to a fee, according to the tariff displayed at the campsite entrance and in the reception office. Visitors' cars are not permitted on the campsite.

7. Traffic flow and parking

The speed limit for vehicles is limited within the campsite grounds.

Vehicles may be driven on the campsite from 7.00 AM to 11:00 PM

Only vehicles belonging to resident campers may be driven on the campsite.

Parked vehicles must not obstruct traffic or prevent new arrivals from setting up.

8. Condition and appearance of installations

All campers must refrain from any action which may be detrimental to the cleanliness, hygiene or appearance of the site and its installations, notably the toilet/washing facilities.

Dirty water must not be emptied onto the ground or into the gutters. Campers must empty their dirty water in the areas provided for this purpose.

Domestic waste and all rubbish, including paper, must be disposed of in the dustbins provided.

Plants and flower beds must be treated with respect. It is forbidden to knock nails into trees, to cut branches or to plant anything on the campsite. It is forbidden to mark the limits of one's pitch in a personal way or to dig up the ground. Any damage caused to the vegetation, fences, camping grounds or installations will be borne by the perpetrator.

The pitch or cabin used during the stay must be left in the same condition it was found in on arrival.

9. Safety

a) Fire.

Open fires (wood, charcoal, etc.) are strictly forbidden. You can use your own barbecue on your pitch or rent one at the restaurant. Barbecues are only forbidden on the wooden terrace of the mobile home. They must not be used in dangerous conditions.

In event of a fire, inform the campsite management immediately. Fire extinguishers are available if necessary. A first aid box is situated in the Reception office

b) Theft.

The campsite management is responsible for objects left in the office and has an obligation to keep a general watch over the campsite.

The camper is responsible for his own equipment and must inform the management of any suspicious person on the site. Campers are requested to take the usual precautions to safeguard their property.

10. Games

Violent or obtrusive games may not be organized close to or inside the campsite buildings.

Children must be watched over by their parents at all times.

11. Storage

No unoccupied tent or caravan may be left on the site without the management's authorization, and if granted, only on the pitch indicated. A fee may be applied for this service.

12. Infringement of the campsite regulations

If a camper disturbs another camper or does not respect the campsite regulations, the campsite owner or his representative can, if he deems necessary, give a formal warning to cease the disruption. In the event of serious or repetitive infringement of the campsite regulations after the warning to abide by the rules, the management reserves the right to terminate the contract without any refund. If the camper commits a criminal offence, the management may call the police.

13. Swimming pool,

Lifeguards will be present at the swimming pool in July and August. However, people will be swimming at their own risks and children cannot be left alone in the swimming pool area .even in the presence of lifeguards.

14: Night Watchman :

At your disposal at the reception for any problem. Till 5:30 am in high season and 2:00 am during the low season. He is authorized to take punishable measures in the event of non-compliance with the actual regulations;

15. DISPUTE:

In case of litigation during your stay you can send a registered letter with return receipt to the Biarritz Camping manager. If you are not satisfied with the response you receive you will be able to appeal to the mediation center after a period of one year following the time you sent your demand.

www.medicys.fr, or by post to: Medicys - 73 Boulevard de Clichy – F-75009 PARIS

16. IT CHARTER:

The access to Wi-Fi supposes the acceptance of all the conditions of this document and the respect of the “Charter”. The signature of the user in the annexed table applies to complete acceptance.

Access Rights: The Wi-Fi access is allowed for the duration of your stay. It is strictly private and limited solely to the participants to the event. The Id/Password are provided by the campsite and should never be forwarded to any other person.

Safety and Liability: The user is responsible for the security and use of his computer and must ensure it poses no danger to other network users. It is also prohibited from illegal downloads and browsing.

We hope you'll enjoy your stay at BIARRITZ CAMPING
We are at your disposal for any demands or suggestions.
Happy Holidays