



## House Rules

**1- Conditions of admission:** To be admitted to enter, settle, and stay on a campsite, you must have been authorized to do so. Users have the obligation to ensure the proper maintenance and order of the campsite as well as compliance with the application of these internal regulations and accept the provisions of these regulations and the commitment to comply with them.

**2- Police formalities:** Anyone wishing to stay in the campsite must first present their identity documents. Minors unaccompanied by their parents will not be allowed to stay on the campsite.

**3- Installation:** The tent or caravan and the related equipment must be installed at the location indicated in accordance with the directives.

**4- Reception office:** Open from 8.30 a.m. to 12.30 p.m. and from 2 p.m. to 7 p.m. in low season and from 8.30 a.m. to 8 p.m. in high season. You will find at the reception desk all the information on the services of the campsite, information on the possibilities of refueling, the sports facilities, the tourist attractions of the surroundings and various addresses which may prove useful. A complaints book intended to receive complaints is made available to users. Complaints will only be taken into consideration if they are signed, dated, as precise as possible and relate to relatively recent facts.

**5- Royalties:** Royalties are paid at the reception desk. Their amount is displayed at the entrance to the campsite and at the reception desk. They are due according to the number of nights spent in the field. Users of the campsite are invited to notify the reception office of their departure the day before. Campers intending to leave before the opening time of the reception office must pay their fees the day before.

**6- Noise and Violation of internal regulations:** Campsite users are urged to avoid all noise and discussions that could disturb their neighbors. Silence must be total between 11 p.m. and 7 a.m. In the event of nuisance of any kind, nocturnal noise, drunkenness or violation of the Internal Regulations, immediate expulsion without reimbursement may be considered and the police may be called upon.

Any damage, breakage or poor maintenance in the rentals will be charged. The deposit will then be kept for the costs incurred by the campsite for repair or replacement.

**7- Visitors:** After being authorized, visitors can be admitted to the campsite under the responsibility of the campers who receive them. If these visitors are admitted, the camper

who receives them may be required to pay a fee, insofar as the visitor has access to the services and/or facilities of the campsite. Visitors' cars are prohibited in the campground.

**8- Traffic and parking of vehicles:** Inside the campsite, vehicles must drive at a speed limit of 10 km/h. Traffic is prohibited between 11 p.m. and 7 a.m. Only vehicles that belong to the campers staying there can circulate in the campsite. Parking must not impede traffic or prevent the installation of newcomers.

**9- Up keeping of installations:** Cleanliness and environmental rules: Everyone is required to refrain from any action that could harm the cleanliness, hygiene, and appearance of the campsite. It is forbidden to throw polluted water on the ground or in the gutters. Household waste, waste of any kind, papers must be deposited in the containers provided. Sanitary facilities must be maintained in a constant state of cleanliness by users. Washing is strictly prohibited outside the bins provided for this purpose. Plantings and floral decorations must be respected. It is forbidden for the camper to drive nails into the trees, to cut branches and to make plantations. Any degradation committed to the vegetation, to the fences, to the ground or to the facilities of the camp will be the responsibility of its author. The location that will have been used during the stay must be returned to its initial state.

#### **10- Security:**

**a) Fire:** Barbecues (wood, charcoal, etc.) are authorized on your pitch but prohibited on the rental wooden terraces. In case of fire notify management immediately. Fire extinguishers can be used if necessary. A first aid kit is located at the reception desk.

**b) Theft:** The management is only responsible for objects left in the office and has a general obligation to monitor the campsite. The camper retains responsibility for his own installation and must report to the manager the presence of any suspicious person. Although security is provided, users of the campsite are invited to take the usual precautions to safeguard their equipment.

**11- WIFI charter:** The campsite's Wifi network allows Internet browsing. It also allows the sending of electronic messages via mail software. Each user is legally responsible for the use he makes of this connection. He undertakes to respect the rules of computer ethics and in particular: to make strictly personal use of his access code, - to use the means made available to him in accordance with the laws and regulations in force, and in particular:- Do not consult sites that are racist, pedophile or incite hatred and violence. - Not to commit offenses and acts of piracy infringing the rights of others and the safety of persons. - not to intentionally carry out operations which could have the following consequences: - to hide his true identity - to appropriate the password of another user - to alter, modify data or access information belonging to other network users- to interrupt or disrupt the normal operation of the network or one of the systems connected to the network- to modify or destroy information on one of the systems- to connect or attempt to log on to a site without authorization.

**12- Games:** No violent or annoying games can be organized near the facilities. The meeting room cannot be used for hectic games. Children should always be under the supervision of their parents.

**13- Dead garage:** It cannot be left unoccupied equipment on the ground.

**14- Animals:** Animals are not accepted within the campsite

**15- Posters:** Rules of procedure are displayed at the entrance to the campsite and at the reception desk. It is given to the customer at his request.

**16- Swimming pool:** The swimming pool in high season is supervised by a lifeguard but people bathing do so under their own responsibility. The children remain under the full responsibility of the parents. In order to access our aquatic area, for reasons of hygiene and safety, the wearing of swimming briefs or boxers is obligatory for men and for women, a one-piece, two-piece, etc. swimsuit bikini or a trikini. Any person not wearing swimming attire that complies with these regulations will be prohibited from accessing our aquatic area.

**17- Security service:** A security service controls the entrance to the campsite and monitors the entire site during the high season. They are authorized by the Management to sanction any disturbance whatever its nature.

**18- Charging Electric Vehicles:** It is strictly forbidden to charge electric vehicles on the outdoor and indoor plugs of the campsite.